

Our house rules for a good coexistence

Arrival and departure: Every guest must identify himself at the reception desk with an official photo ID (passport, driver's license, ID card) corresponding to the person. Apartments cannot be allocated without a valid ID. A credit card must be deposited.

The apartment is available from 4 p.m. on the day of arrival. The apartment must be vacated by 10 a.m. on the day of departure. Apartments that have not been vacated can be charged with an additional night.

Apartments: The apartment will be handed over to you completely cleaned and equipped with fresh bed linen and a set of towels. If you need additional towels, we will provide you with a fresh set of towels for € 6.00 (2 x large towels, 2 x small towels). At the reception there is a vacuum cleaner that you are welcome to take to vacuum your room if required or desired. We expect careful handling of our property

Visitors: Receiving not checked-in visitors is only permitted in exceptional cases and with the approval of the management. Guests who are not booked and who stay in an apartment will be billed to the guest without comment.

Payment: The entire service (stay, cleaning fee and local tax) must be paid before your stay. You have the option of paying for your desired stay in advance by contacting us on our homepage www.lakeside-seefeld.at.

We accept MASTER, VISA, MAESTRO EC cards (with PIN code) or EURO to settle the bill.

Lost property: We ask you to report found or lost items to the reception.

Liability: The MH2 - Apartments are entitled to terminate accommodation contracts (also after moving into the apartment / s) with immediate effect and, in exercising their house rights, to expel the guest or group of guests if the guest or group of guests is called harms the security or the reputation of the house, is suspected of committing criminal acts or harassed, repeatedly disturbs or endangers other guests

In particular, repeated violations by the guest of the guest group against regulations from these AGBH or the house rules, as well as damage, soiling or the theft of property entitle our house to immediate termination.

This also applies if the guest uses the apartment or other rooms in the house for a purpose other than the agreed one. In these cases, the guest is obliged to pay compensation for the accommodation that has already been used and for accommodation that has not yet been used in accordance with the cancellation regulations.

This also applies to all other accommodation contracts in the event of force majeure or other important reasons within the mutually agreed cancellation regulations.

The MH2 - Apartments are not liable for:

- Compliance with agreements caused by force majeure or not by the company responsible circumstances have occurred.
- Loss / theft in the apartments, guest rooms as well as damage to the premises and the parking lot.

Emergency: The responsible persons in the house must be obeyed. If there is no one in the house, please contact us as soon as possible.

- Tel: Hauser Silvia 0043 - 676 70 55 890
- Tel: Hauser Michael 0043 - 676 70 61 980

Please read the fire protection instructions on the apartment door carefully and follow the rules in an emergency!

In the event of a medical emergency, we recommend calling 144 directly or calling the medical emergency service +43 (0) 512 52 05 80 - you will find further emergency numbers on the information sheet in your room.

Prices: Prices are subject to change.

Smoking: Smoking in the apartments is strictly prohibited. You are welcome to use the terrace, balcony and the outdoor area! Please do not throw the cigarette remains on the floor!

Reception, night rest & security:

Please note that the LakeSide apartment house does not have a 24-hour reception! The reception will be staffed as required. We are happy to be reached by phone from 8 a.m. to 10 p.m. The night's rest begins at 10 p.m. for the benefit of all guests, we ask you to comply with this.

Safe: Please deposit your money and valuables in the room safe. We are not liable for locked valuables. Beyond that, no legal claims can be asserted against us.

Key card: You can enter your apartment and house with the card we have given you. A loss of the card must be reported to us immediately so that the security in our house is guaranteed. don't forget to hand in your room card (s) at the reception upon departure!

The MH2 - Team wishes you a pleasant stay!